

## SMS Manual Edition 12 Summary of Changes

AOM Section	Change(s)
All	Updated the job titles throughout the manual. "Chief Executive Officer / CEO" was "Airport Director". "Senior Manager, Safety & Security" was "Manager, Airport Safety & Security". "Director, Operations & Innovation" was "Senior Manager, Airport Operations".
1.2.2	Removed reference to the drop box for anonymous reporting and clarified that this can be done through the reporting app accessible by QR codes or on the Status Board.
1.3.4	Updated to remove reference to the Admin Dropbox for anonymous reporting and replace with Anonymous feedback can be provided by submitting an anonymous safety report.
3.5	New section created. Added the safety report flow chart.
4.1.3 B	Updated to clarify that recurrent SMS training is given through an e-learning course to employees in conjunction with renewal of the RAIC and training expiries are set to the same date as the RAIC expiry but the actual RAIC expiry date is not tracked in the SMS training records system.
Appendix A	Removed Appendix A – Table of Applicable Regulations and Manual References

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